

# URBAN BABY BOUTIQUE

## Warranty Return Form

ORDER #: \_\_\_\_\_

INVOICE #: \_\_\_\_\_

@ urbanbabyboutique.ca

E urbanbabyboutiqueinc.etsy.com

f fb.me/urbanbabyboutique.ca

urbanbabyboutique

### Customer Information

FULL NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

PROVINCE / STATE: \_\_\_\_\_

POSTAL / ZIP CODE: \_\_\_\_\_

COUNTRY: \_\_\_\_\_

PHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

PURCHASED FROM: \_\_\_\_\_

INVOICE #: \_\_\_\_\_

ORDER DATE: \_\_\_\_\_

#### To return products for repair, exchange or refund, please follow the instructions below:

- Step 1:** Fill out this return form completely to facilitate processing.
- Step 2:** Pack up the item(s) securely with the return.
- Step 3:** Ship the package using a prepaid, insured, traceable method (e.g. FedEx, Canada Post, UPS) to the address below.  
We are not responsible for products that are lost or damaged in transit.

**Urban Baby Boutique**  
2596 East 8th Avenue,  
Vancouver, British Columbia  
V5M 1W2 Canada

#### Our warranty does not cover the following:

Leaking, odour issues, fading, staining, repelling, and normal wear and tear. It also doesn't cover hand-me-downs. The warranty applies to the original purchaser only. Proof of purchase is required. **The warranty is also void when washing instructions have not been followed;** when bleach, fabric softeners, vinegar, or any other caustic substances and laundry additives have been used.

*Please be considerate that your item must be clean, stain-free and dry before you ship it. We will not handle any items that are stained, smelly, dirty damp or used on arrival.*

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Please check below how you would like us to handle your request and your reason for return

## Reason for Return

- Changed my mind
- Does not fit
- Wrong product shipped
- Defective product (explain below)
- Other (explain below)

## Desired Action

- Repair
- Please refund
- Exchange / Replace\*

*\* only incorrectly shipped or defective merchandise are eligible for exchange using this form. Exchanges or replacements are valid for the same product style only.*

Please describe the problem with the item(s):

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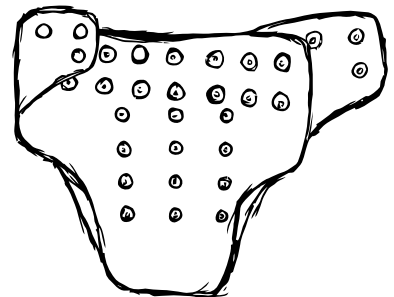
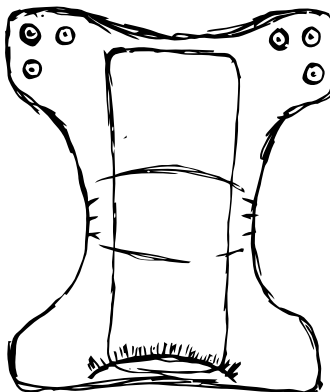
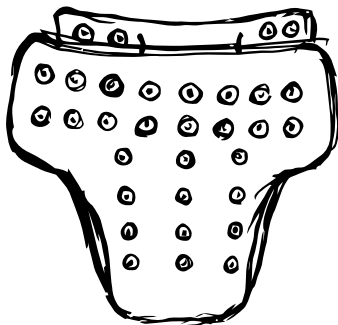
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Please mark the problem area on the diaper



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**Please list the item(s) you are returning**

Item(s)	Quantity	Color	Print	Price

**Please list the new items(s) to exchange or replace returned items with (if eligible):**

Item(s)	Quantity	Color	Print	Price